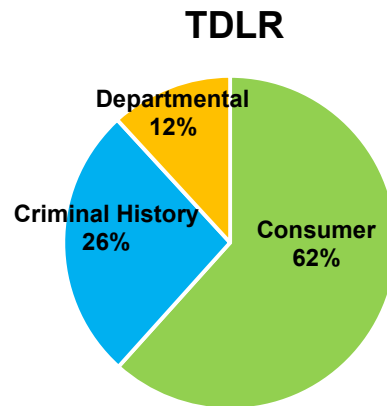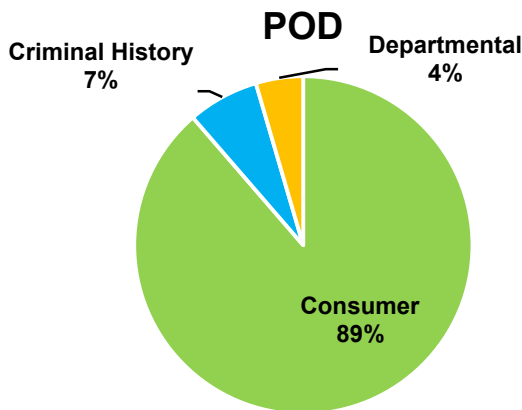# TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Podiatry (POD)

Key Statistics	POD Fiscal Year 2021	TDLR Fiscal Year 2021
Number of Licensees	1,458	848,268
Complaints Received	58	32,655
Cases Opened	44	10,121
Cases Closed	64	9,335
Average Time to Close (days)	319.22	209.86
% of Cases Resolved Within 6 Months	26.56%	60.00%
% of Cases Resulting in Disciplinary Action	7.81%	13.41%
Open Cases Pending at End of Fiscal Year	32	6,627
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	0	134
Number of Contested Cases Heard at SOAH	0	67
Formal Case Outcomes	POD Fiscal Year 2021	TDLR Fiscal Year 2021
Commission Orders	1	44
Default Orders	0	455
Agreed Orders	3	711
Average Penalty Assessed on Orders	$1,875.00	$2,124.56
Total Penalties Assessed	$7,500.00	$2,570,716.00
Licenses Revoked (Disciplinary)	1	103
Licenses Suspended (Disciplinary)	0	8
Licenses Denied/Suspended/Revoked (Criminal History)	1	240
Cases Heard in District Court	0	1
Informal Case Actions	POD Fiscal Year 2021	TDLR Fiscal Year 2021
Consumer Restitution	$0.00	$192,825.53
Warning Letters	2	1,768
Other Informal Resolutions	57	6,208
Cease & Desist Orders	0	19

Source of Cases Opened Fiscal Year 2021

POD: Criminal History 7%, Departmental 4%, Consumer 89%

TDLR: Departmental 12%, Criminal History 26%, Consumer 62%

TEXAS DEPARTMENT OF LICENSING AND REGULATION
Enforcement Division

POD Alleged Violations at Opening

Fiscal Year 2021	
Alleged Violation at Opening	**Count**
Gross negligence or malpractice	18
Unprofessional or unethical conduct	15
Fraud or deceit in services provided	5
Violation of disaster ordinance or order	3
Criminal History	2
False, misleading, or deceptive advertising	2
Sexual misconduct with patient or client	2
Lacks honesty, trustworthiness, and integrity	1
Illness, mental or use of alcohol or drugs	1

POD Violations Resulting in Disciplinary Action

Fiscal Year 2021	
Violation Resulting in Disciplinary Action	**Count**
Gross negligence or malpractice	2
Unprofessional or unethical conduct	2
Criminal History	1