

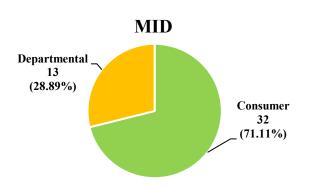
R TEXAS DEPARTMENT OF LICENSING & REGULATION | ENFORCEMENT DIVISION

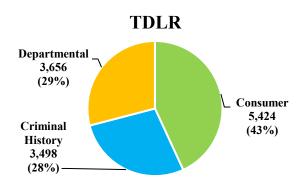
Midwives (MID)

| Key Statistics | MID Fiscal Year 2024 | TDLR Fiscal Year 2024 |
|---|----------------------|-----------------------|
| Complaints Received by Source | 98 | 122,942 |
| Consumer complaints | 50 | 13,669 |
| Department initiated complaints | 13 | 3,733 |
| Criminal History Records reviewed for licensure | 35 | 105,540 |
| Cases Opened | 45 | 12,578 |
| Consumer | 32 | 5,424 |
| Departmental | 13 | 3,656 |
| Criminal History | 0 | 3,498 |
| Cases Closed | 10 | 13,449 |
| Consumer | 9 | 5,511 |
| Departmental | 1 | 4,554 |
| Criminal History | 0 | 3,384 |
| Average Time to Close (days) | 124.50 | 199.58 |
| % of Cases Resolved Within 6 Months | 80.00% | 57.67% |
| % of Cases Resulting in Disciplinary Action | 0.00% | 9.56% |
| % of Cases Not Resulting in Disciplinary Action | 100.00% | 90.44% |
| Open Cases Pending at End of Fiscal Year | 49 | 7,433 |
| Cases Referred to SOAH | 0 | 52 |
| Contested Cases Heard at SOAH | 0 | 22 |
| Formal Case Outcomes | MID Fiscal Year 2024 | TDLR Fiscal Year 2024 |
| Final Orders | 0 | 1,287 |
| Agreed Orders | 0 | 672 |
| Commission Orders | 0 | 14 |
| Default Orders | 0 | 496 |
| Denied by Operation of Law | 0 | 3 |
| Revocation by Operation of Law | 0 | 100 |
| Suspension by Operation of Law | 0 | 2 |
| Average Penalty Assessed on Orders | \$0.00 | \$3,205.97 |
| Total Penalties Assessed | \$0.00 | \$3,792,665.00 |
| Total Penalties Collected | \$0.00 | \$2,092,876.00 |
| Total Disciplinary Suspensions and Revocations | 0 | 110 |
| Licenses Revoked (Disciplinary) | 0 | 103 |
| Licenses Suspended (Disciplinary) | 0 | 7 |
| Licenses Denied/Suspended/Revoked (Criminal History) | 0 | 176 |
| Restricted Licenses Granted | 0 | 7 |
| Cases Filed in District Court | 0 | 2 |
| Other Case Actions | MID Fiscal Year 2024 | TDLR Fiscal Year 2024 |
| | \$0.00 | \$402,875.87 |
| Consumer Restitution | | |
| Consumer Restitution Warning Letters | 1 | 4,907 |
| Warning Letters | 1 9 | |
| | 1 | 4,907 7,256 5 |

TEXAS DEPARTMENT OF LICENSING & REGULATION | ENFORCEMENT DIVISION

Cases Opened Fiscal Year 2024





MID Alleged Violations at Opening

| Fiscal Year 2024 | | |
|--|-------|--|
| Alleged Violation at Opening | Count | |
| No, incomplete, or wrong protocols | 16 | |
| Failed to assess | 11 | |
| Failed to follow instructions or emergency protocols | 9 | |
| Referral violation | 6 | |
| Failed to maintain prescription standing order | 4 | |
| Expired license | 4 | |
| Transfer violation | 3 | |
| Unlicensed | 2 | |
| Deceived or defrauded the public | 2 | |
| Failed to comply with an order | 1 | |
| No, incomplete, or wrong records | 1 | |
| Lacked personal or professional character | 1 | |

MID Violations Resulting in Disciplinary Action

| Fiscal Year 2024 | | |
|--|-------|--|
| Violation Resulting in Disciplinary Action | Count | |
| There were no violations resulting in Disciplinary Action for Fiscal Year 2024 for the MID Program | 0 | |

Midwives November 13, 2024