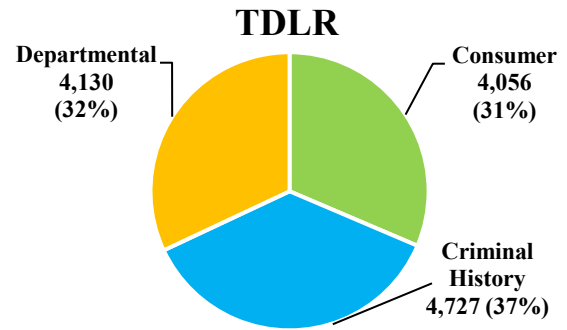
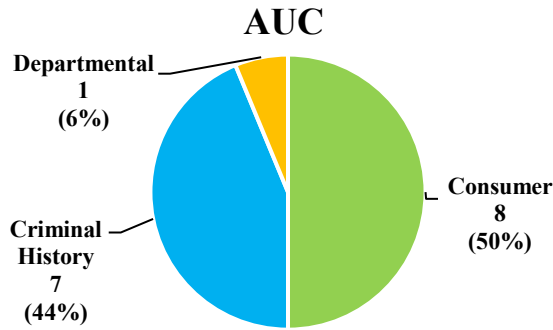


Auctioneers (AUC)

Key Statistics	AUC Fiscal Year 2025	TDLR Fiscal Year 2025
Total Licensees	2,121	1,019,176
Complaints Received by Source	407	134,663
Consumer complaints	73	12,216
Department initiated complaints	1	4,096
Criminal History Records reviewed for licensure	333	118,351
Cases Opened	16	12,913
Consumer	8	4,056
Departmental	1	4,130
Criminal History	7	4,727
Cases Closed	18	12,694
Consumer	12	4,467
Departmental	0	3,487
Criminal History	6	4,740
Average Time to Close (days)	107.17	206.68
% of Cases Resolved Within 6 Months	83.33%	64.46%
% of Cases Resulting in Disciplinary Action	11.11%	12.94%
% of Cases Not Resulting in Disciplinary Action	88.89%	87.06%
Open Cases Pending at End of Fiscal Year	12	7,651
Cases Referred to SOAH	0	133
Contested Cases Heard at SOAH	0	62
Formal Case Outcomes	AUC Fiscal Year 2025	TDLR Fiscal Year 2025
Final Orders	2	1,643
Agreed Orders	0	918
Commission Orders	0	20
Default Orders	1	602
Denied by Operation of Law	0	6
Denied of Application by Prior Agreement	0	3
Revocation by Operation of Law	0	92
Revocation by Prior Agreement	0	1
Suspension by Operation of Law	0	0
Recovery Fund Orders	1	1
Average Penalty Assessed on Orders	\$2,000.00	\$3,095.17
Total Penalties Assessed	\$4,000	\$4,769,650
Total Penalties Collected	\$0	\$1,783,085
Total Disciplinary Suspensions and Revocations	0	171
Licenses Revoked (Disciplinary)	0	162
Licenses Suspended (Disciplinary)	0	9
Licenses Denied/Suspended/Revoked (Criminal History)	0	206
Restricted Licenses Granted	0	4
Enforcement cases that resulted in District Court Filing	0	5
Other Case Actions	AUC Fiscal Year 2025	TDLR Fiscal Year 2025
Consumer Restitution	\$0.00	\$808,739.25
Other Cases Closed without Disciplinary Actions	6	4,993
Informally Resolved	1	526
Insufficient Evidence	9	2,516
Warning Letters	0	2,939
Withdrawn by Complainant	0	77
Cease & Desist Orders	0	19
Emergency Orders	0	54

Cases Opened Fiscal Year 2025



AUC Alleged Violations at Opening

Fiscal Year 2025	
Alleged Violation at Opening	Count
Criminal history	7
Failed to pay seller within 15-days	4
Made flagrant misrepresentation or false promises	3
Failed to pay dishonored check	1
Violated the code of Business and Commerce (DTPA)	1
Acted as Auctioneer or Associate Auctioneer without a license	1

AUC Violations Resulting in Disciplinary Action

Fiscal Year 2025	
Violation Resulting in Disciplinary Action	Count
Made flagrant misrepresentation or false promises	2