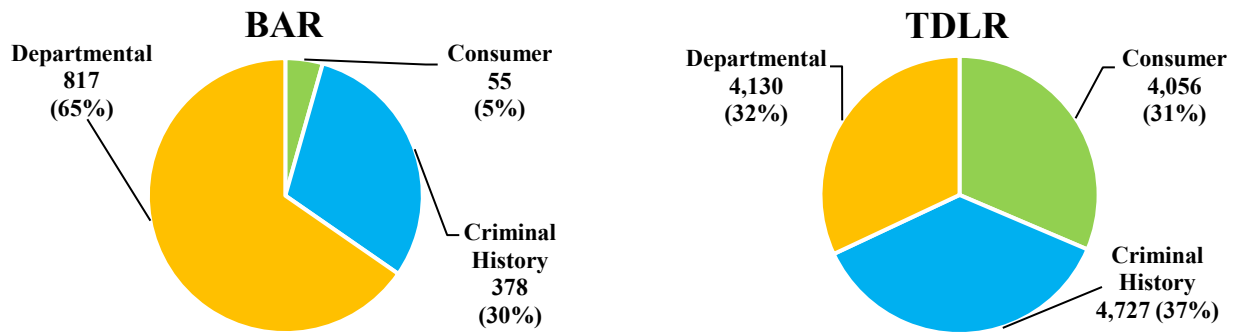


## Barbering (BAR)

Key Statistics	BAR Fiscal Year 2025	TDLR Fiscal Year 2025
Total Licensees	27,498	1,019,176
<b>Complaints Received by Source</b>	<b>5,728</b>	<b>134,663</b>
Consumer complaints	777	12,216
Department initiated complaints	819	4,096
Criminal History Records reviewed for licensure	4,132	118,351
<b>Cases Opened</b>	<b>1,250</b>	<b>12,913</b>
Consumer	55	4,056
Departmental	817	4,130
Criminal History	378	4,727
<b>Cases Closed</b>	<b>1,144</b>	<b>12,694</b>
Consumer	93	4,467
Departmental	670	3,487
Criminal History	381	4,740
<b>Average Time to Close (days)</b>	<b>106.77</b>	<b>206.68</b>
% of Cases Resolved Within 6 Months	81.64%	64.46%
% of Cases Resulting in Disciplinary Action	13.81%	12.94%
% of Cases Not Resulting in Disciplinary Action	86.19%	87.06%
<b>Open Cases Pending at End of Fiscal Year</b>	<b>363</b>	<b>7,651</b>
Cases Referred to SOAH	7	133
Contested Cases Heard at SOAH	5	62
Formal Case Outcomes	BAR Fiscal Year 2025	TDLR Fiscal Year 2025
<b>Final Orders</b>	<b>158</b>	<b>1,643</b>
Agreed Orders	73	918
Commission Orders	2	20
Default Orders	62	602
Denied by Operation of Law	1	6
Denied of Application by Prior Agreement	0	3
Revocation by Operation of Law	20	92
Revocation by Prior Agreement	0	1
Suspension by Operation of Law	0	0
Recovery Fund Orders	0	1
Average Penalty Assessed on Orders	\$2,538.14	\$3,095.17
<b>Total Penalties Assessed</b>	<b>\$347,725</b>	<b>\$4,769,650</b>
<b>Total Penalties Collected</b>	<b>\$137,560</b>	<b>\$1,783,085</b>
<b>Total Disciplinary Suspensions and Revocations</b>	<b>22</b>	<b>171</b>
Licenses Revoked (Disciplinary)	22	162
Licenses Suspended (Disciplinary)	0	9
Licenses Denied/Suspended/Revoked (Criminal History)	29	206
Restricted Licenses Granted	0	4
<b>Enforcement cases that resulted in District Court Filing</b>	<b>0</b>	<b>5</b>
Other Case Actions	BAR Fiscal Year 2025	TDLR Fiscal Year 2025
Consumer Restitution	\$3,013.21	\$808,739.25
Other Cases Closed without Disciplinary Actions	368	4,993
Informally Resolved	19	526
Insufficient Evidence	43	2,516
Warning Letters	552	2,939
Withdrawn by Complainant	4	77
Cease & Desist Orders	1	19
Emergency Orders	0	54

### Cases Opened Fiscal Year 2025



### Top BAR Alleged Violations at Opening

Fiscal Year 2025	
Alleged Violation at Opening	Count
Criminal history	378
Unlicensed practitioner	360
Employed unlicensed person	355
Failed to cooperate with the Department	35
Unlicensed establishment	30
Expired establishment license	28
Failed to clean and/or disinfect	21
Expired practitioner license	19
Failed to comply with an order	17
Employed a person with expired license	15

### Top BAR Violations Resulting in Disciplinary Action

Fiscal Year 2025	
Violation Resulting in Disciplinary Action	Count
Employed unlicensed person	51
Criminal history	29
Failed to cooperate with the Department	15
Unlicensed practitioner	13
Failed to comply with an order	12
School submitted incorrect hours	7
School attendance	5
Failed to prepare fresh disinfectant	5
Incorrectly calculated refund or tuition	5
Expired establishment license	4
Failed to timely report student drop	4
Unlicensed establishment	4