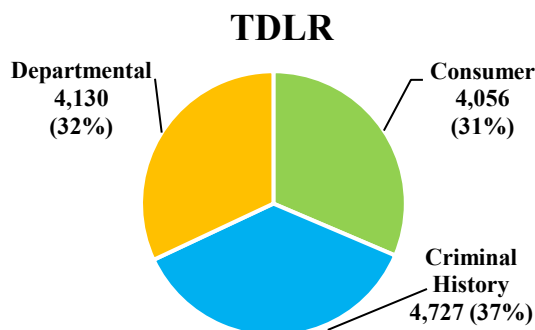
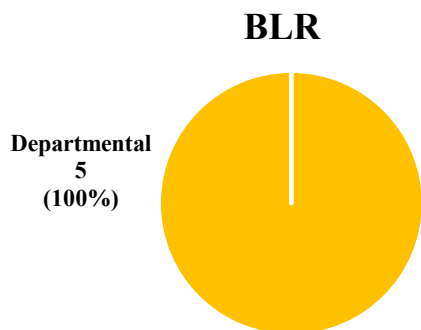


Boilers and Boiler Safety (BLR)

Key Statistics	BLR Fiscal Year 2025	TDLR Fiscal Year 2025
Total Licensees	51,847	1,019,176
Complaints Received by Source	31	134,663
Consumer complaints	5	12,216
Department initiated complaints	6	4,096
Criminal History Records reviewed for licensure	20	118,351
Cases Opened	5	12,913
Consumer	0	4,056
Departmental	5	4,130
Criminal History	0	4,727
Cases Closed	9	12,694
Consumer	3	4,467
Departmental	6	3,487
Criminal History	0	4,740
Average Time to Close (days)	499.22	206.68
% of Cases Resolved Within 6 Months	22.22%	64.46%
% of Cases Resulting in Disciplinary Action	0.00%	12.94%
% of Cases Not Resulting in Disciplinary Action	100.00%	87.06%
Open Cases Pending at End of Fiscal Year	12	7,651
Cases Referred to SOAH	0	133
Contested Cases Heard at SOAH	0	62
Formal Case Outcomes	BLR Fiscal Year 2025	TDLR Fiscal Year 2025
Final Orders	0	1,643
Agreed Orders	0	918
Commission Orders	0	20
Default Orders	0	602
Denied by Operation of Law	0	6
Denied of Application by Prior Agreement	0	3
Revocation by Operation of Law	0	92
Revocation by Prior Agreement	0	1
Suspension by Operation of Law	0	0
Recovery Fund Orders	0	1
Average Penalty Assessed on Orders	\$0.00	\$3,095.17
Total Penalties Assessed	\$0.00	\$4,769,650
Total Penalties Collected	\$0.00	\$1,783,085
Total Disciplinary Suspensions and Revocations	0	171
Licenses Revoked (Disciplinary)	0	162
Licenses Suspended (Disciplinary)	0	9
Licenses Denied/Suspended/Revoked (Criminal History)	0	206
Restricted Licenses Granted	0	4
Enforcement cases that resulted in District Court Filing	0	5
Other Case Actions	BLR Fiscal Year 2025	TDLR Fiscal Year 2025
Consumer Restitution	\$0.00	\$808,739.25
Other Cases Closed without Disciplinary Actions	0	4,993
Informally Resolved	0	526
Insufficient Evidence	3	2,516
Warning Letters	6	2,939
Withdrawn by Complainant	0	77
Cease & Desist Orders	0	19
Emergency Orders	0	54

Cases Opened Fiscal Year 2025



BLR Alleged Violations at Opening

Fiscal Year 2025	
Alleged Violation at Opening	Count
Operated without certificate	3
Boiler was in unsafe condition	1
Operated unregistered boiler	1
Failed to follow code	1
Failed to have inspection	1

BLR Violations Resulting in Disciplinary Action

Fiscal Year 2025	
Violation Resulting in Disciplinary Action	Count
None	0