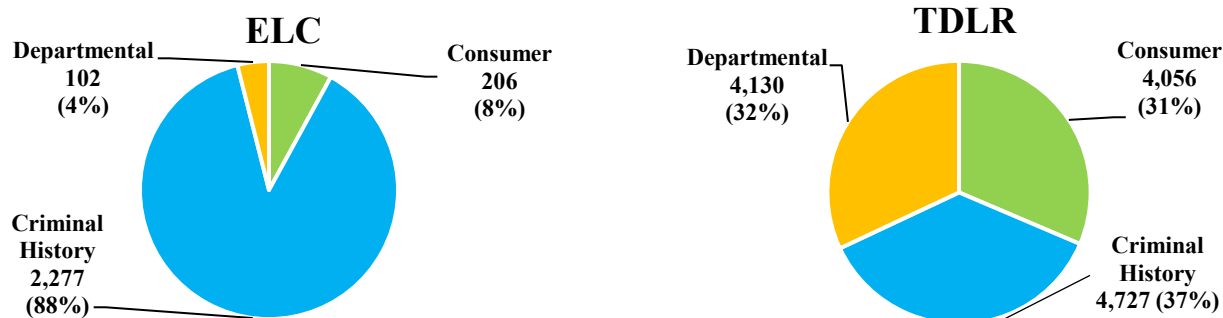


Electricians (ELC)

Key Statistics	ELC Fiscal Year 2025	TDLR Fiscal Year 2025
Total Licensees	227,117	1,019,176
Complaints Received by Source	58,794	134,663
Consumer complaints	770	12,216
Department initiated complaints	105	4,096
Criminal History Records reviewed for licensure	57,919	118,351
Cases Opened	2,585	12,913
Consumer	206	4,056
Departmental	102	4,130
Criminal History	2,277	4,727
Cases Closed	2,616	12,694
Consumer	270	4,467
Departmental	65	3,487
Criminal History	2,281	4,740
Average Time to Close (days)	126.79	206.68
% of Cases Resolved Within 6 Months	83.07%	64.46%
% of Cases Resulting in Disciplinary Action	8.68%	12.94%
% of Cases Not Resulting in Disciplinary Action	91.32%	87.06%
Open Cases Pending at End of Fiscal Year	868	7,651
Cases Referred to SOAH	17	133
Contested Cases Heard at SOAH	12	62
Formal Case Outcomes	ELC Fiscal Year 2025	TDLR Fiscal Year 2025
Final Orders	227	1,643
Agreed Orders	55	918
Commission Orders	6	20
Default Orders	127	602
Denied by Operation of Law	3	6
Denied of Application by Prior Agreement	0	3
Revocation by Operation of Law	36	92
Revocation by Prior Agreement	0	1
Suspension by Operation of Law	0	0
Recovery Fund Orders	0	1
Average Penalty Assessed on Orders	\$2,791.89	\$3,095.17
Total Penalties Assessed	\$524,875.00	\$4,769,650
Total Penalties Collected	\$108,625.00	\$1,783,085
Total Disciplinary Suspensions and Revocations	5	171
Licenses Revoked (Disciplinary)	3	162
Licenses Suspended (Disciplinary)	2	9
Licenses Denied/Suspended/Revoked (Criminal History)	86	206
Restricted Licenses Granted	4	4
Enforcement cases that resulted in District Court Filing	0	5
Other Case Actions	ELC Fiscal Year 2025	TDLR Fiscal Year 2025
Consumer Restitution	\$23,547.72	\$808,739.25
Other Cases Closed without Disciplinary Actions	2,240	4,993
Informally Resolved	23	526
Insufficient Evidence	65	2,516
Warning Letters	59	2,939
Withdrawn by Complainant	2	77
Cease & Desist Orders	0	19
Emergency Orders	0	54

Cases Opened Fiscal Year 2025



Top ELC Alleged Violations at Opening

Fiscal Year 2025	
Alleged Violation at Opening	Count
Criminal history	2,279
Contracted without license	87
Evaded responsibility to client	71
Dishonest, misrepresented or fraud	50
Unlicensed electrical work	46
Failed to pay dishonored check	38
Failed to display name or license number on vehicle	29
Performed in violation of code	24
Failed to display license number on advertisement	23
Failed to have Department information on proposal or invoice	10
Failed to comply with an order	10

Top ELC Violations Resulting in Disciplinary Action

Fiscal Year 2025	
Violation Resulting in Disciplinary Action	Count
Contracted without license	106
Criminal history	85
Evaded responsibility to client	13
Dishonest, misrepresented or fraud	8
Refused or interfered with an inspection or investigation	6
Failed to ensure licensed work	4
Failed to have Department information on proposal or invoice	4
Unlicensed electrical work	3
Failed to include name or license on proposal or invoice	3
Failed to pay dishonored check	2
Used another's license	2
Failed to provide supervision	2
Performed work in negligent manner	2